

## **SOCIAL WORK SERVICES**

Our Social Worker, Jenny Dulmage, is a Registered Social Worker with the Ontario College of Social Workers and Social Service Workers. She endeavors to improve the quality of life for all residents, family members, and staff members within the nursing home. Social Work services are free. The goals of Social Work services are to:

- ✚ Enhance the physical, emotional, psychological and social well-being of the resident
- ✚ Assist family members with emotional or financial issues related to their loved one in Long Term Care
- ✚ Assist with the admission process,
- ✚ Assist residents and families during the admission and orientation phase
- ✚ Provide support and counseling to residents and families as needed
- ✚ Provide residents, families, and staff with bereavement counseling
- ✚ Participate in care/discharge planning within the interdisciplinary team
- ✚ Provide referrals for services both within, and external to, the home
- ✚ Advocate for residents and family members
- ✚ Provide education to family members, residents, and staff as needed
- ✚ Act as staff liaison to the Family Council

Social Work Referrals: the need for social work services may be identified through self referral, staff observation, interdisciplinary team conferences, or family requests. Jenny can be reached at the home at 519-538-1010 ext. 32.